

QUALITY POLICY STATEMENT - 2020

MPC Systems (North) Limited, hereby known as ‘The Company’, is committed to the pursuit of excellence - in the quality of services offered to its customers;

It is therefore, the absolute policy of the company, to produce and provide products, together with a level of service, which have been manufactured to a high degree of reliability and quality and which meet, in full, the requirements of the product specification and the expectations and needs of the customer.

It is also our policy to ensure that on every occasion, all products and all services offered to our customer’s, conform to defined and agreed standards and allow total fitness for purpose.

The Quality Policy is implemented through continued guidance, and in implementing this policy, the Managing Director of the company, requires a commitment to quality from employees at all levels within the organisation in order to fully meet the requirements of the company, which are mandatory for all. No unauthorised alteration or deviation is permitted unless via specific instruction from a Director.

The Managing Director of the company is further committed to ensure that all employees are suitably and effectively trained in order to maintain good quality standards.

It is the duty, in order to achieve and maintain the Quality Policy, for every employee, in whatever capacity, to perform their task to the prescribed standard at all times.

The aim must be to GET IT RIGHT FIRST TIME, EVERY TIME.

Signed:



Jonathan Wright – Managing Director

January 2020

Review date: January 2021